

Enrichment Manager

People who have experienced chronic homelessness have endured struggles and challenges that most of us do not have to think about. They come from all walks of life and have a variety of individual needs and interests as we all do. Everyone has their own history, their story to tell and most have lost so much just in order to survive day to day. Many have backgrounds and interests in music, art, education and giving back to others, but have become disconnected to humanity as they are constantly fighting for their lives. Through our outreach efforts and close relationships that we have built with clients, we now know that housing and community resources do not meet every individual's needs. Case managers serving WPC clients are unable to offer enrichment activities with their clients on an ongoing basis due to the intensive caseload they carry and managing ongoing housing, medical and other case management needs. The population of WPC clients are chronically homeless with mental health and substance use diagnosis.

The purpose of an Enrichment Manager is to offer Whole Person Care clients an opportunity to enhance their daily living by identifying and participating in enrichment activities that are either tailor-made for them, or meet a growing interest or desire to be involved in. Some of these activities will include outings, classes, groups, as well as linkage and support to interests such as volunteering, adult education, and employment. An Enrichment Manager can support clients who are desiring to connect with others, or perhaps return to school in person or online, attend faith or spiritual interests, and may lack in social or technical skills to navigate the process. The Enrichment Manager is a clinically trained and highly qualified provider who will use their expertise in engagement and use their Motivational Interviewing and Harm Reduction skills to meet clients where they are to navigate and assess specific challenges such as un-medicated mental health and substance use issues and work with auxiliary case managers for additional support and resources where warranted. In addition, they will be able to provide short-term counseling that will encourage, coach and support clients to step out of their comfort zone as well as offer an integrated support system to explore enrichment activities. Having a dedicated and skilled Enrichment Manager would be an additional resource to clients and instill a sense of purpose and desire to be more connected to themselves and their community and help build on self-

sufficiency and a more robust quality of life as they identify and participate in these activities.

Position Duties:

- Develop an Enrichment Survey for clients which include examples and also elicits ideas from the client themselves.
- Promote program to WPC case managers by developing a brochure to be given to WPC clients.
- Develop a monthly activities calendar to be sent to WPC case managers.
- Meet with WPC clients individually in their homes and community to explore interests and passions.
- Provide support, coaching and guidance in accessing or developing enrichment activities for up to 17 clients.
- Engage in regular follow up and feedback with clients to see how this process is working for them and when necessary, adding, or modifying an activity with the client.
- Develop and Coordinate 3-5 weekly enrichment groups to be offered to the WPC community such as art, music, exercise, yoga/meditation, community walk, as a means of building a community and decreasing isolation.
- Provide therapeutic interventions as well as short-term counseling to assist client overcoming barriers to accessing enrichment activities.
- Providing interim case coverage of Vinnie's housed WPC caseload when case managers are out for vacations and extended leaves.
- Maintaining a stigma-free stance and environment where all are welcomed, and all interests are encouraged.
- Attend individual supervision, staff meetings and participate in agency committees where assigned.
- Other duties assigned.

Qualifications:

- Graduate Degree in Counseling, Psychology or Social Work
- 4 years' experience providing case management to chronically homeless.
- Understanding of Co-occurring Disorders and SMI
- Skilled in MI ,(Motivational Interviewing) Harm Reduction and ACT (Assertive Community Treatment)
- 3 years' experience facilitating enrichment/wellness activities to those with SMI (Severe Mental Illness).
- 4 years providing clinical services to clients, including counseling, coaching, groups, and skill enhancement support.
- Familiarity of local resources and services for low-income individuals.
- Excellent documentation skills on EMRs, Wizard, Medi-Cal Billing, and HMIS.
- Bilingual and bi-cultural Spanish highly desired.

Please submit resume and cover letter to kspence@vinnies.org.