

LEADING VOICE

Dear Supporter,

Thank you. You are truly making a difference in ending the suffering of people with extremely poor health who are homeless in our community.

At SVDP, we recently got some good news from Ken Shapiro, Director of Whole Person Care (WPC) at Marin County's Department of Health and Human Services (HHS). I want to keep you in the loop!

Emergency room visits have dropped by 36% and hospitalizations are 44% lower after only eight months (11/17-6/18) of collecting data for our County's WPC pilot program. WPC is succeeding beyond our hopes. Our collaborative is now effectively and efficiently coordinating delivery of health, behavioral health and social services to meet the unique needs of each person's health challenges. At the same time, we are using a team approach in our Housing Outreach Team (HOT) with the same partners to secure supportive permanent housing for all who are hurting – one person at a time! In only two years, we have already housed 95 people who had experienced chronic homelessness.

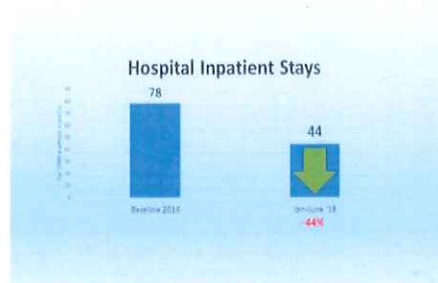
Ken Shapiro says, "Congratulations on how far you've come in such a short time. I am thrilled to hear managers from *other* parts of HHS singing your praises to their colleagues and encouraging them to see what you are doing. They are starting to see new ways of approaching their work and their clients, which will help us massively in our aim to coordinate HHS more closely with broader systems of care in our county."

Many thanks to you, and our Coordinated Entry Community Partners, including the County of Marin, City of San Rafael, Marin Housing Authority, Homeward Bound of Marin, Buckelew Programs, Ritter Center, and Downtown Streets Teams. These charts show the early progress we are making together:

Initial Results



Initial Results



Thank you again for all you do to help us end suffering in our community.

Sincerely,

Christine Paquette
Executive Director